

WARRANTY

Imperial Technical Services (ITS) warrants its Controller and Satellite Assembly, and accessory products to be free from defects of material and workmanship for a period of five (5) years from date of shipment to the original purchaser.

**5
YEAR**

LIMITED WARRANTY

CONTROLLER, SATELLITE ASSEMBLY, AND ACCESSORY PRODUCTS



This warranty does not apply to any product or part that has been subject to misuse, negligence, accident, use of outside product design intent, acts of nature, or attempted repair/modification by anyone other than Imperial Technical Services. Imperial Technical Services' sole liability for defects or breach of warranty, shall be repair or replacement of the part involved, and, in no event will Imperial Technical Services be liable for special or consequential damages or losses including property damage or other loss as related directly or indirectly to the use of the above listed products. Imperial Technical Services claims no liability for the cost of installation or any other cost incurred during the use of products assembled or manufactured by Imperial Technical Services.

Buyer Responsibility

The buyer understands that properly installed Controller and Satellite Assemblies and accessories is the responsibility of the installer and Imperial Technical Services assumes no responsibility or liability for damages or personal injury incurred by negligence during installation or adjustment.

Returns

All returns must be factory authorized and Imperial Technical Services must issue a Return Material Authorization (RMA) prior to shipping or pickup. Shipping returns will be at the buyer's expense.

Product Field Test and Certification

If Imperial Technical Services finds the product working properly, the buyer may be billed for testing the components in question including travel time. It will be under the discretion of Imperial Technical Services as to whether billing is required. If product is under warranty and the product(s) is determined to be defective, Imperial Technical Services will be responsible for the repair and/ or replacement of the defective product(s). For the warranty to take effect, the Assembly and accessories must be certified for proper installation. The buyer and/or installer shall be responsible for taking corrective action for any product that is deemed un-certified per a formal written response by Imperial Technical Services. The warranty will not be in effect until corrective action has been resolved and confirmed in writing by Imperial Technical Services.